



19900 Nightingale St NW  
Oak Grove, MN 55011  
Phone: (763) 404-7000  
Fax: (763) 404-7001  
[utilities@ci.oak-grove.mn.us](mailto:utilities@ci.oak-grove.mn.us)  
[www.ci.oak-grove.mn.us/utilities](http://www.ci.oak-grove.mn.us/utilities)



**CITY OF OAK GROVE  
SEWER, WATER AND  
STREET LIGHT UTILITY  
SERVICE**

# NOTICE OF CHANGE IN UTILITY BILLING

## Billing changes:

- The City of Oak Grove is your new utility biller beginning with your July 2018 service bill.
- Your first bill will be for July base charges and usage from June 19-Aug 3, 2018. This is an extra 15 days of usage to allow a change to a new billing cycle.
- The new bill date will be the 7<sup>th</sup> of each month, billing for the previous month. Your first new bill will be August 7, 2018.
- **E-billing**
  - To receive your invoice by email, please complete and return the enclosed form or email your name, account number and email address to [utilities@ci.oak-grove.mn.us](mailto:utilities@ci.oak-grove.mn.us).

## Payment Information:

- Please send June payments to the Pegasus mailing address by July 31, 2018.
- Payments made after July 31, 2018 should be made to The City of Oak Grove, 19900 Nightingale St NW, Oak Grove, MN 55011.
- We also offer additional convenient ways to pay:
  - ACH direct pay (Automatic Bill Pay); please fill out and return the enclosed form.
  - In person at City Hall
  - Drop Box outside City Hall
  - Online by credit card or e-check. See our web site for details.

## For more information contact Customer Service:

- [www.ci.oak-grove.mn.us/utilities](http://www.ci.oak-grove.mn.us/utilities)
- Email: [utilities@ci.oak-grove.mn.us](mailto:utilities@ci.oak-grove.mn.us)
- City Hall: 763-404-7000
  - Lisa Hart
  - Emily McDonagh