



*****UTILITY RATE INCREASE EFFECTIVE JANUARY 1, 2023*****

The City of Oak Grove has agreements with the City of St. Francis for sewer and water in The Ponds neighborhood. The City of St. Francis is increasing its rates effective January 1, 2023 so you will see the increases on your February utility bill.

Sewer Rates: Sewer base rate is increasing from \$35.50 to **\$35.92**/per month. The sewer usage rate is increasing from \$8.16 to **\$8.32**/per 1,000 gallons.

Water Rates: Water base rate is increasing from \$15.10 to **\$15.46**/per month. Water usage rates effective January 1, 2023 are highlighted below:

Water Usage Fee per Thousand Gallons		
0 – 14,999	\$4.22	\$4.82 per 1,000 gal
15,000 – 29,999	\$4.81	\$5.06 per 1,000 gal
30,000 – 44,999	\$5.56	\$5.83 per 1,000 gal
over 44,999	\$6.64	\$6.98 per 1,000 gal

Late utility payment fee: 10% calculated monthly. Utility bills are due on the 1st of each month.

How Sewer Rates are calculated: Winter residential sewer rates for October through March usage are billed November through April and are based on actual water consumption used.

Summer residential sewer rates usage (May through October billings) are based on the average of water consumption used for the January, February, and March billings (December, January, and February usage). If the winter usage is 3,000 or less, the consumption billed will be the actual usage up to a maximum of 3,000 gallons. Any average usage greater than the 3,000 gallons will be billed actual usage up to the minimum average calculated.

Your summer bills (May – October) will be based on the average usage. In years that you irrigate your lawn in October you will see a higher sewer bill for usage in November because October is billed at actual water usage and not the average from the winter. For an example of this please visit www.ci.oak-grove.mn.us/utilities.

E-Billing & Auto Pay

The City of Oak Grove offers e-billing/ automatic payments (see other page), online payments, and a utility drop off box. **Questions?** Please feel free to reach out at utilities@ci.oak-grove.mn.us or 763-404-7000.

For more information regarding your utility bill visit www.ci.oak-grove.mn.us/utilities



City of Oak Grove Utility Billing Automatic Bill Payment & E-billing Authorization Form

AUTOMATIC BILL PAYMENT

I authorize the Financial Institution named below to pay my monthly utility bill to the City of Oak Grove by charging each payment to the account specified by me. I agree that each payment shall be the same as if it were an instrument signed by me. This authority is to remain in effect until revoked by me in writing. In addition, I have the right to stop payment of a charge by notifying Utility Billing seven days prior to the due date on my bill. I will still be responsible for payment of my bill by the due date. I understand, however, that both the Financial Institution and the City of Oak Grove reserve the right to terminate this payment plan or my participation therein. A return check fee will be charged for all non-sufficient funds.

Yes, I agree to have my utility bill payments automatically withdrawn from my bank account.

E-BILLING

An e-bill is an electronic bill that will be emailed directly to your email address on file. It replaces paper bills that are sent in the mail.

Yes, I agree to receive my utility bill electronically. I understand I will no longer receive a paper bill.

(If signing up for Automatic Bill Payment or E-billing, please complete this section.)

Account Number(s) (as shown on your utility bill): _____

Name: (as shown on your utility bill) _____

Address: _____

City: _____ State: _____ Zip Code: _____

Home Phone: _____ Work Phone: _____ Cell Phone: _____

Email Address: _____

Signature: _____ Date: _____

(If signing up for Automatic Bill Payment, also complete this section.)

Financial Institution Name: _____

Checking (attach voided check)

Bank Account Number to be charged: _____

Routing Number: _____

Please return the completed and signed application to:

**City of Oak Grove, Utility Billing, 19900 Nightingale St NW, Oak Grove, MN 55011. Or
utilities@ci.oak-grove.mn.us**

Make sure to include the voided check to start Automatic Bill Payments.